|           | TREATING PEOPLE FAIRLY  | YES NO N/A | Comments/Details                      |
|-----------|---|------------|---------------------------------------|
| 03.02.01  | Apart from owner(s) and any business partners does the business employ staff?   | X O        |                                       |
| 03.02.02  | Do all employees of this business have formal written contracts of employment?  | X D D      | t.                                    |
| 03.02.03  | Is the staff turnover no higher than the national average?  |            |                                       |
|           | Are employees :   | a          |                                       |
| 03.02.04a | Free to enter their employment through their own choice?  |            |                                       |
| 03.02.04b | Free to leave their employment when they choose without penalty?  |            |                                       |
| 03.02.05  | Are employees paid at least a living wage or a wage equal to the national legal minimum wage?   |            |                                       |
| 03.02.06  | Do working hours comply with national or international law or benchmark industry standards, whichever affords employees most protection?  |            |                                       |
| 03.02.07  | Is overtime paid (when time is not given back as lieu) ?  |            |                                       |
|           | Are employees awarded benefits beyond their legal entitlement such as free uniforms (recognising different cultural needs e.g. a choice of skirts or trousers for women employees), free laundering of uniforms, free meals, sick pay, maternity/paternity pay, extra compensation (in addition to legal or insurance entitlement for injuries at work), access to opportunities to develop their skills (e.g. language classes, continued professional development, annual training reviews), free transport for staff working unsocial hours or other recognised benefits not listed. |            | Please list benefits identified here: |
| 03.02.08a | Only one benefit can be identified  |            |                                       |
| 03.02.08b | Between two and four benefits can be identified   |            |                                       |
| 03.02.08c | More than four benefits can be identified   |            |                                       |
| 03.02.09  | Are there documented disciplinary procedures in place and are staff aware of them?  | 200        |                                       |
| 03.02.10  | To enable good employee relations does the business have a means through which staff may make representation to senior management about key employment issues?  |            |                                       |
| 03.02.11  | If there is a trade union or similar organisation for the tourism and hospitality industry in this country are employees allowed to join if they so wish?   | 2 0 0      |                                       |
| 03.02.12  | Does the business ensure that people are not discriminated against with regard to employment and access to training and senior positions?   | ا ا گ      |                                       |